

From 23 May 2015 to 19 June 2016.

“Flying View” COMPETITION

Rules

BY ENTERING THIS COMPETITION YOU EXPRESSLY ACCEPT THESE RULES WITHOUT RESERVE.

IF YOU DO NOT WISH TO ACCEPT THESE RULES, WE REQUEST THAT YOU DO NOT ENTER THE COMPETITION.

ARTICLE 1: ORGANISER

Air France (a limited liability company with a capital of 126,748,775 Euros, registered with the Bobigny Company and Trade Register, France, under number 420495178, with its registered office at 45, rue de Paris, 95 747 Roissy CDG CEDEX) and KLM Royal Dutch Airlines (a limited liability company incorporated under the laws of the Netherlands, with its registered office at Amstelveen, Holland, and registered with the Amsterdam Company and Trade Register under number 33014286 (hereinafter the “Organiser”) is holding from 23 May 2016 to midnight on 19 June 2016 inclusive a free competition with no purchase necessary, entitled “Flying View 2”, (hereinafter the “Competition”) accessible via the website flyingblue.com/flyingview (hereinafter the “Website”) and accessible via the Instagram website.

This competition uses the Instagram application but it is not sponsored nor certified by Instagram. All Instagram logos and trademarks reproduced in the context of this Competition are the property of Instagram.

This competition also uses the “like” function on the Facebook website but is neither sponsored nor certified by Facebook.

ARTICLE 2: ACCESS AND COMPETITION PERIOD

- The Competition is available on the Website flyingblue.com/flyingview and on the free Instagram application on iPhones and Android devices.

The Competition takes place continuously from 23 May 2016 to midnight on 19 June 2016 inclusive, French date and time (GMT+2) of the connection being considered authentic.

ARTICLE 3: OBJECTIVE OF THE COMPETITION

Participants are invited to take a travel photo on the theme “5 continents, 5 senses” in which they need to capture a scene evoking a taste, an image, a material or a sensorial experience, and in one of the three set categories:

- Landscape (photo taken in wide shot)
- Closeup (photo taken very close up)
- Lifestyle (everyday life)

and to post this photo (hereafter called the “Photo”) on the Website, choosing the corresponding category via the scrolling menu present on the entry page, or on Instagram using as a caption the hashtag #flyingview and the hashtag corresponding to the chosen category (hereafter “Categoryofthephoto”): #landscape, #closeup or #lifestyle, as well as mentioning @flyingblue.

The aim of the Competition is to put the photographs taken and posted by the participants in competition with each other, and to reward those that best meet the selection criteria set by the Organiser in articles 6 and 13 of these rules.

Three mechanisms will allow the designation of the 56 (fifty six) winners, authors of the 56 (fifty six) selected photos:

Jury’s Prize: A jury will designate the 3 (three) photos which best meet the selection criteria, from those which have been posted in conformity with these rules. These three winners will win the “Jury’s Prize”.

Each of these 3 (three) winning photos designated by the jury will illustrate the luggage tags for 2016 of Flying Blue Elite members (SILVER) and Flying Blue Elite Plus members (GOLD, PLATINUM).

Public Prize: At the end of the competition, a vote count will be made via the “like” function of Instagram and/or Facebook “likes” present on the Website (hereafter called “Votes”), ranking the most popular photos (those with the greatest number of Votes) to the least popular (those with the least number of Votes). The 3 (three) photos with the greatest number of Votes and also not having been designated winners by the jury, will be designated as winners.

These three winners will win the “Public Prize”.

Inspiration Prize: Finally, once the winners of the Public Prize have been designated, a second jury will gather to designate 50 (fifty) photo which best express the theme “5 senses, 5 continents” from among the remaining photos. They will be the winning photos of the Inspiration Prize.

ARTICLE 4: COMMUNICATION ABOUT THE OPERATION

Communication about this Competition will take place on the following media:

- Website flyingblue.com/flyingview
- Banners, graphic elements and articles on flyingblue.com and on the airfrance.com and klm.com websites
- Official profiles (Instagram account, twitter account, YouTube channel).
- Dedicated emails
- Public Relations
- Posts on the KLM Facebook account, the AIR FRANCE Facebook account, and associated Twitter accounts
- Facebook advertising targeting Flying Blue members

ARTICLE 5: ELIGIBILITY

5.1 Entry in the Competition implies express and unreserved acceptance of these rules, all of their stipulations, the professional ethics in use on the Internet (ethics, charter,...) including the applicable laws and regulations of France. Any dispute concerning the interpretation of these rules shall be settled at the sole discretion of the Organiser and shall be without appeal. Each participant also agrees to comply with Instagram's terms and conditions, since their participation involves the use of this application.

5.2 This Competition is open to anyone over the age of 18, excluding all those directly or indirectly involved in the production of the Competition, together with their families. This includes employees of both the Rapp agency and the Organiser.

To enter it is necessary to have personal Internet access and to have a valid email address.

It is hereby stated that the prizes at stake are associated with the Flying Blue programme. To be eligible, the winners must enrol in the programme, if they are not already members (free registration).

5.3 Participants must be free from all contractual commitments or have no conflicts of interest in any way whatsoever, by their entry in the Competition. Therefore, participating candidates declare themselves to be free to enter the Competition and guarantee the Organiser against all actions or claims of a third party which could occur from their entry in the Competition and/or the distribution of their Photos.

5.4 The participant shall be required to register. Registration of participants will take place continuously for the duration of the Competition, with the time the registration is received recorded on the Competition's dedicated computer server hosted at the service provider chosen by the Organiser and on Instagram, being considered authentic.

ARTICLE 6: ENTRY CONDITIONS

6.1 The participant must register by midnight on 19 June 2016, (French date and time (GMT+2) the connection being considered authentic):

To take part via the Website:

- 1) take a photo respecting the set theme "5 continents, 5 senses" and one of the three set categories;
- 2) go to the Website flyingblue.com/flyingview;
- 3) from the home page, click on the section entitled "Take part";
- 4) upload the Photo and publish it in the space provided for this purpose, enter the corresponding category by choosing it from the scrolling menu, select the continent, then country where this Photo was taken;
- 5) register to take part by completing the form provided. For this, it is necessary to enter your name, email address and password;
- 6) read the Competition Rules and click on "Accept Competition rules" then "Confirm" to register the entry.

Once registered on the Website, participants can connect to the site directly using their email and password.

The participant agrees to complete the provided registration form in good faith and to provide accurate information to the Organiser. The participant must complete all boxes apart from those which are non-compulsory, it is understood that entry will be confirmed once the Photograph published on the Website in the competition photo gallery (hereinafter "Gallery") after submission to a moderator.

To take part via Instagram:

- 1) take a photo respecting the set theme "5 continents, 5 senses";
- 2) upload and post the Photo on your Instagram account, checking that the parameters allow it to be seen publicly, and taking care to add the caption "#flyingview" and #Closeup or #Landscape or #Lifestyle depending on the category of the photo, as well as mentioning "@flyingblue".

By posting a Photo on the Website or on Instagram captioned with the Competition hashtags, "#flyingview" and #Closeup or #Landscape or #Lifestyle depending on the category of the photo, as well as mentioning "@flyingblue" participants recognise that they have read these Rules, that they accept the terms and that they accept that their Photo can be published in the Competition Gallery, on the Organiser's Instagram account.

The participant commits to keeping their Photo on the Instagram account until the end of the Competition and to set their account parameters to allow their posted entry to be public. Failing this, the Organiser will be unable to view their entry which will therefore not be considered.

The participant must be the sole author of the Photograph with which they enter the Competition.

No other entry method will be taken into consideration.

Each participant can enter a maximum of 10 times (10 Photo uploads), it being understood that each entry must be a different Photo.

6.2 It is strictly forbidden for participants to use multiple email addresses and/or multiple Instagram accounts and/or to use the email address of a third party and/or the Instagram account of a third party for the whole Competition period. If it is found that a participant has entered using multiple email addresses and/or multiple Instagram accounts, and/or has used the email address of a third party and/or the Instagram account of a third party, this (or these) entry (entries) will be automatically deleted.

6.3 The participant is informed that the information provided on the registration form is proof of his/her identity and he/she accepts this. The information provided by the participant binds him/her after being validated. The Organiser reserves the right to check the accuracy of the information given by participants.

Competition entries will be deleted if they are inaccurate, incomplete, false or provided in a manner inconsistent with these rules.

ARTICLE 7: PARTICIPANTS' PHOTOS

7.1 Photographs are to be published on the Website in the Competition photo Gallery, directly on the Website or through the participants' Instagram account.

7.2 Entry shall be refused and all Creations eliminated for:

- failure to comply with the required conditions of article 6 of these rules and more generally failure to comply with these rules;
- infringements of intellectual property rights of a third party (including reproduction/representation of an element subject to intellectual property rights, such as an original work, without prior permission from the copyright holder...);
- infringements to an individual's rights and freedoms (particularly an infringement on human dignity, personal rights, the right to a name, the right to privacy, defamation, insults, injuries, reproduction of a person's image without their authorisation...);
- containing elements which are contrary to accepted principals of morality or these rules or laws and/or regulations;
- not having the caption on Instagram with the hashtags "#flyingview" and #Closeup or #Landscape or #Lifestyle depending on the category of the photo, as well as mentioning "@flyingblue";
- not being original
- being of too poor quality to be used (sharpness/lighting)
- being from a photomontage.

7.3 The participant is required to comply with the legal and regulatory provisions in force. Therefore, he/she must ensure that the preservation and distribution of his/her Photo does not constitute in particular:

- **An infringement of intellectual property rights of a third party** (reproduction/representation of an element subject to intellectual property right, a brand, a registered design etc. without prior permission from the copyright holder).
- **An infringement of an individual's right and freedoms** (an infringement on human dignity, personal rights, the right to an image, the right to a name, the right to privacy, defamation, insults, injuries etc.).
- **An infringement of public order and accepted principals of morality** (crimes against humanity, incitement to racial hatred, pornography, incitement to violence etc.).

7.4 The participant states that they have retained the digital source or film of his Photograph and undertakes to send it to the Organiser within 10 days of the request. If the participant is not able to provide the digital source or film of his/her Photograph, his/her entry will be deleted.

ARTICLE 8: MODERATION

Photographs put online on the Website are subject to moderation.

8.1 This moderation is done a posteriori (before being put online).

For material posted via Instagram, this moderation is done before publication in the photo Gallery on the Website.

For entries made directly on the Website, the moderator may take up to 48 hours after the Photo is uploaded to the Website by the participant to accept or reject the Photo.

The Organiser reserves the right, without prior notification, to remove a Photograph and/or a comment posted by a user that is/are clearly unlawful and/or contrary to these rules. In case of deletion, an information message will be sent to the author of the removed Photograph(s) and/or comment(s) within twenty four (24) hours of the deletion.

If a Photo contravenes these Rules, the Organiser reserves the right, at all times, to temporarily or permanently block the participant's entry in the Competition.

ARTICLE 9: RESPECTING THE INTEGRITY OF THE COMPETITION

Entry in this Competition as a participant implies the pure and simple acceptance of these rules. Participants are forbidden from implementing or looking to implement any method of entry which does not strictly conform to the principals of the Competition and these rules.

The Organiser also reserves the right to disqualify any participant who tampers with the functioning of the Competition or the Website or violates the official rules of the Competition.

The Organiser reserves the right to prosecute anyone attempting to defraud or undermine the legitimate operation of this Competition.

The Organiser reserves the right to verify that this article and all the rules are adhered to, especially in order to eliminate a participant for committing any form of abuse or attempted fraud, without however, being obliged to proceed with systematically verifying all the competition entries received, but rather being able to limit such verification to the entries of the potential winners.

The Organiser reserves the right to extend, shorten, modify or cancel this Competition due to events beyond its control. If for any reason, whatsoever, this Competition does not proceed as planned for example due to a computer virus, a bug, an intervention or an unauthorised outside intrusion on the computer system, fraud including the use of a robot to multiply the number of participants in the Competition or to modify the result or technical failure or any other reason beyond the control of the Organiser and corrupting or affecting the administration, security, fairness or good performance of the Competition, the Organiser reserves the right at their discretion to cancel, modify or suspend the Competition or to terminate it immediately, without the participants holding it liable.

The Organiser may decide to cancel the Competition if it appears obvious that fraud has occurred in any form whatsoever, in particular by electronic means, as part of the Competition entry or in the determination of the winners.

ARTICLE 10: EVIDENCE GATHERING

It is agreed that the data stored in the Organiser's Information Systems can be used as evidence regarding connection and information issues that may arise from data processing connected to the Organiser's Competition.

ARTICLE 11: SELECTION OF WINNERS

Designation of winners will be decided upon via two systems:

Jury's Prize:

A jury will meet at the end of the Competition to decide the 3 (three) winning Photos from all the Photographs posted as part of the Competition by the participants having entered in accordance with these rules before the date and time limits for participation.

The selection of the 3 (three) winning Photos is done at the discretion of a jury, based on the following selection criteria:

- Consistency with the theme
- Originality of the photo
- Aesthetic qualities of the photo
- Adaptable qualities for fitting on the luggage tag

The Photos will be judged by a professional jury made up of:

- Laura Azancot, Flying Blue brand manager
- Guillaume Paquin, creative director
- Deniz Gamze Erguven, director and screenwriter
- Vutheara Kham, photographer

The Organiser reserves the right, subject to the availability of the jury members, to modify its composition or the deliberation date.

The final selection of winners is entirely at the discretion of the Organiser. The Organiser will not be held to any obligation by the participants to motivate or justify its choice and it will not be, in any case, the subject of a complaint or request for an explanation of any kind.

Public Prize:

At the end of the Competition, a count of votes will be made via the Instagram "like" icon or the Facebook "like" icon present on the Website (hereinafter referred to as "Votes"), ranking the Photos from most popular (with the greatest number of Votes) to the least popular (with the least number of Votes). By "Votes" we mean the accumulation of votes obtained for a Photo via Facebook and via Instagram.

The 3 (three) Photos with the greatest number of Votes and also not having been designated winners by the jury, will be designated as winners.

Inspiration Prize:

Once the winners of the Public Prize have been designated, a second jury comprised of members of the organising Company as well as members of the RAPP agency will gather to designate 50 (fifty) Photos as most original from among those which didn't receive a prize during the two previous selection processes. These photos will be the ones which best express the theme "5 senses, 5 continents".

These Photos will be published regularly during the year following the Competition on the Organiser's Flying Blue Instagram account, with a mention of the account of the Photo's author. They will constitute a source of inspiration by and for Flying Blue members.

There will therefore be 3 (three) Photos designated as winners by the jury and 3 (three) Photos designated as winners by Votes from the public, as well as 50 (fifty) Photos designated for the title Inspiration Prize.

In the event of one or more of the Photos accumulating the most Votes and also having been designated by the jury as one of the 3 (three) winning Photos, the next Photo/s in order of ranking by Vote will be retained as winning Photos.

The authors of the 56 (fifty six) winning Photos will therefore be designated winners of the Competition.

If a winner has not respected the rules, in particular articles 6 and 7, they will lose their prize and another winner will be chosen. A participant can only be declared a winner once for the entire duration of the Competition. Winners will also be asked to send the file of their winning photograph and to give the Organiser authorization to use this photograph in accordance with the conditions laid out in these rules (article 13 and 14). In the event that one of the provisions of these terms and conditions is not met by one of the winners, he will lose his right to the prize, which will be awarded to another winner.

ARTICLE 12: PRIZES

Each winner chosen by the jury will be assigned:

- A print of their Photograph and the mention of their name and first name on one of the luggage tags given to Flying Blue members (Silver, Gold or Platinum tags)
- 200,000 Miles
- Depending on the membership level of winners:
 - o For winners who are not Platinum cardholders: a Platinum card valid for one (1) year starting from the date when the card is received
 - o For winners who have been Platinum cardholders for less than 9 consecutive years: the extension of their Platinum membership for one extra year
 - o For winners who have been Platinum cardholders for at least 9 consecutive years: Platinum for Life membership

Each winner chosen by Vote will be given the Public Prize, namely:

- 30,000 Miles
- Publishing of their Photo in Flying Blue communications (website <http://www.flyingblue.com>)

Each winner designated by the second jury will be assigned the Inspiration Prize consisting of:

- 10,000 Miles
- The possibility of seeing their Photo published on the Instagram account @Flyingblue

Due to the confidential nature of the value of a Mile, the information unit value of this prize cannot be revealed.

Each participant can only win once. In the event where the jury chooses multiple Photographs by the same participant, only the first will be retained and the jury will be obliged to choose one/other Photograph(s) as winner(s).

For any questions regarding the Flying Blue programme and the conditions on the use of Miles, the participants and the winners where applicable are invited to visit the website <http://www.flyingblue.com>

ARTICLE 13: DISTRIBUTION OF PRIZES

Each winner chosen by the jury will be informed by email at the address indicated on the entry form within one month of the end of the competition.

How to obtain their prize will be outlined in the email and the winner will be asked to confirm their Flying Blue number as well as their postcode. If a winner does not respond within two weeks after the sending of this email or if the personal details are not valid, false or incorrect, the prize will be given to another winner.

To obtain their prize, each winner must provide the Organiser, upon their demand, their Flying Blue number and any supporting documents to prove their identity and address as well as the computer file of the Photograph with which he entered and won the "Flying View" Competition. The Organiser also reserves the right to request evidence supporting the necessary authorisations to use the winning photograph (including identifiable persons).

Each prize offered is in the winner's name and non-transferable. Each prize cannot at the winner's request be reimbursed in cash or consideration of any kind whatsoever, nor be replaced by an equivalent prize. The Organiser may replace this prize with a prize of an equivalent type and value if there are circumstances beyond its control.

The Platinum card will be sent by post to the winners to the address given in response to the email received within one month of receiving their confirmation email. In the first half of 2017, once the luggage tags have been printed, a tag featuring the winning Photo will be sent to this address. If the personal details are incomplete, illegible or unusable, the winner concerned will lose their prize and it will be awarded to another winner.

The Organiser may not be held responsible for any problems and/or damage occurred during the transport or shipping of the elements of the prize sent by post. In this case, the liability of the courier shall be sought directly by the winner who will make his/her application without recourse against the Organiser.

ARTICLE 14: USEAGE RIGHTS OVER THE PHOTOS

The participant proclaims him/herself to be the author of the Photo/s. The participant guarantees that the Photos are personal and original, and they have not been based on nor copied from a third party.

The participant represents and warrants that they are in possession exclusively of all rights of any nature (including intellectual property rights and potentially image rights of the persons shown) should there be any attached to the Photos.

The participant represents and warrants that they do not contravene Article 14, nor violate any third party rights (including intellectual property rights and image rights), nor any previous authorization nor any other law.

Therefore the participant indemnifies the Organiser from any actions or claims and all their consequences covering all and different costs (including fees), that may occur from a third party due to the use of Photos under the conditions specified in Article 14 of these Rules.

The participant declares that he has the right to enter under the terms of Article 14 of these Rules and is the sole authority in this regard. The consent of another person or company is therefore not required.

By publishing a Photo on the Website, each participant grants the Organiser an exclusive, free licence to reproduce, publish and distribute the said Photo in the Organiser's photo Gallery without limiting the quantity or number of distributions, within the framework of this Competition. This license is global, given the nature of the Internet, and is for a duration of 1 (one) year counting from the end of the Competition.

The winners of the Jury's Prize knowingly and irrevocably transfer to the Organiser the right to represent their Photograph(s) and the component elements by any suitable method known or unknown to date on the following media without a limit on the distribution quantity or numbers:

- the luggage tags given to Flying Blue members
- the Website Flyingblue.com and the website Flyingblue.com/flyingview
- the official Flying Blue and AIR FRANCE KLM profiles (Facebook fan page, Twitter account, Pinterest account, YouTube account)

The winners agree to this transfer of rights and waive all claim(s) to any payment and/or compensation of any nature in this respect.

This transfer of rights is granted for the duration of two (2) years and is worldwide, and valid only on promotional communications related to the Flying View contest. Each winner will be asked to legalise this transfer of rights by signing a separate documentation upon delivery of his prize by post with an acknowledgement of receipt stating the conditions laid out in this article.

In the event that the winner does not validly sign this documentation, they will lose the right to their prize, which will be awarded to another winner.

The winners of the Jury's Prize expressly and irrevocably authorise the Organiser, in order to meet the requirements for advertising, promotional and/or commercial

campaigns of the Organiser, to make any modification, alteration, addition (text or photo, video and/or audio content) removal, correction, which it deems necessary for the use of their Photo(s) under the conditions defined above.

The winners of the Public Prize expressly and irrevocably transfer the right to represent their Photo/s and the component elements by any suitable method known or unknown to date on the following media without a limit on the distribution quantity or numbers:

- the Facebook fan page of the Organiser (Flying Blue and AIR FRANCE KLM)
- the Website
- the official Flying Blue and AIR FRANCE KLM profiles (Facebook fan page, Twitter account, Pinterest account, YouTube account)

And this, for a period of 1 (one) year counting from the end of the Competition, for the whole world.

The winners of the Inspiration Prize expressly and irrevocably transfer the right to represent their Photo/s and the component elements by any suitable method known or unknown to date on the official Flying Blue Instagram page for a duration of 1 (one) year counting from the end of the Competition, for the whole world.

The winners of any other prizes agree to this transfer free of charge and waive all claims to the Organiser for any remuneration and/or consideration of any nature whatsoever.

Winners expressly and irrevocably authorise the Organiser to link and/or combine their Photo, all signatures, taglines, slogans, captions, slogans, brands, trademarks, distinctive signs, legal notices (copyright, identification of the Organiser or their partner), imagery and generally any item of any kind of the Organiser's choice intended in particular to illustrate in particular the communication media in which they are integrated.

ARTICLE 15: COMMUNICATION OF PRIZE WINNERS' IDENTITY

Winners freely authorise, for the duration of two (2) years after the publication of their Photo in accordance with Article 15, the Organiser to reproduce, use their name, town, country and country of residence in any advertising communication messages (including the Internet) and in any promotional event related to the Competition.

ARTICLE 16: DISPUTES

Taking part in this competition implies the pure and simple acceptance of these rules.

Any disputed interpretation of these rules along with all cases not covered shall be decided by a jury of 3 members appointed by the Organiser. Enquiries regarding the interpretation of the rules must be received by the Organiser in writing. They will respond to any request concerning the interpretation of these rules, which will reach the Organiser no later than 15 days after the end of the Competition.

These rules are subject to French law. All difficulties in the interpretation of these rules and all contested cases will be decided ultimately by the Organiser or by the courts of Paris (France) under the relevant French law, being the sole competent authorities.

ARTICLE 17: DATA PROTECTION

To enter the Competition, the participants must provide certain information about themselves. This information will be saved and subject to automated processing in compliance with the law No. 78-17 of 6 January 1978 regarding data protection, files and civil liberties.

Participants have a right to access, modify, rectify and remove information held about them. Participants can exercise this right by writing to: Centre de Services Flying Blue, "FlyingView", 94852 Ivry-sur-Seine Cedex, France

This data will be used by the Organiser for commercial purposes. It may be subject to sales, rentals or use by third parties if the participants have consented.

ARTICLE 18: LIABILITY

This Competition is not sponsored nor managed by Instagram. Consequently, Instagram cannot be held liable for any reason whatsoever in any manner whatsoever by participants in this competition.

The Organiser's liability is strictly limited to the delivery of prizes that were actually and validly won.

The Organiser may not be held liable for any problems related to the Internet itself or to any intrusion or attempted intrusion, fraud, bug, technical failure or any other reason beyond the control of the Organiser leading to failures in administration, security, fairness or the administration of the Competition. The Organiser shall not be held responsible in particular for any mistakes, omissions, interruptions, deletions, loss of emails and more generally the resulting loss of any data.

The Organiser shall not be held liable for Internet network congestion, the quality of Internet users' equipment nor the quality of their access method, which may affect the response time or the connection time required to participate. Therefore the Organiser shall not be liable if the electronic entry forms have not registered, are incomplete or unverifiable.

By taking part in this competition, each participant accepts and assumes and fully guarantees the Organiser, its subsidiaries and parent companies, employees and their communication agencies, that any damage or loss be incurred by the participant due to entry in this Competition or due to winning the prize and its use, except in those cases provided for by the law.

ARTICLE 19: DEPOSIT AND COPY OF THESE RULES

The full set of rules is lodged at SCP HAUGUEL –SCHAMBOURG, Huissiers de Justice, 14, rue du Faubourg Saint Honoré, 75008 PARIS, France and is available on the Website.

Any amendments to these rules and all decisions taken by the Organiser shall be supplementary to these rules lodged at SCP HAUGUEL –SCHAMBOURG, Huissiers de

Justice, 14, rue du Faubourg Saint Honoré, 75008 PARIS, France at the address set out above.

The full set of rules is available on the Website under the heading "Rules" and can be printed there.

A written copy of the rules is sent free of charge to anyone who so requests before the end of the competition. This request must only be sent by post to:
Centre de Services Flying Blue, "Flyingview", 94852 Ivry-sur-Seine Cedex, France

Costs incurred by the participant will be refunded (stamp at the current rate) upon written request (must be accompanied by the name and address of the participant, the Competition name and include bank details).